FEE REFUND POLICY

- 1. All refund requests must be submitted by the student/parents in writing addressed to the Principal, in person, by regular mail, or by email. The Principal shall acknowledge the receipt of the same. Telephone messages are NOT acceptable.
- 2. The fee refund is solely based on the balance amount in the student's account after all applicable dues owed to the school are deducted.
- 3. The excess payment received through technical or other reasons will be refunded only after due verification and/or within 30 days after receipt of written complaint by the parent/student.
- 4. The mode of refund will be electronic/physical and will be refunded in the account from where the transaction was made.
- 5. The parents/students need to pay the payment gateway processing/convenience charges over and above the fees/dues payable to the school.
- 6. Service charges applicable will be as notified by the Government from time to time will also be added to the charges payable to the online payment gateway.
- 7. The net amount refunded will be after deduction of transaction processing charges paid to the online payment gateway.
- 8. No interest is paid on a refund of any fees/deposit.
- 9. Student should contact school authorities first, regarding any excess or double payment made by them.
- 10. The refund of any fee is subject to the refund policy prevailing at the time of seeking a refund.
- 11. The School reserves the right to modify and amend refund policies at any time by uploading the same in the school's website.
- **12**. All disputes are subject to the legal jurisdiction of District Indore, Madhya Pradesh, (India).